

FAQs about your League Account

New Update Allows You to Use your Email as Username

Recently, the Community College League of California (League) launched a new website. Now, we are excited to launch new features in our communications with you. As part of this exciting transition, we want to inform you of an important update to our online database system. **To login and access your League account, your username has been updated to your email address.** Please note your password will remain the same.

In addition, this same email address we will use to send you updates about upcoming events, legislation that impacts California's community colleges, and other timely updates. Below are some frequently asked questions (FAQs) about logging in through our new website.

How do I know if I have an account with the League?

You should have received an email with your username on May 4, 2018 verifying your account.

What is my account used for?

Your account on the www.ccleague.org website will give you access to register for League events, receive emails, and purchase items from our online store.

How do I login into my account on the League's new website?

To access your account, you can login here www.ccleague.org/user/login

I don't know which email address was updated to my username. What is it?

No problem, you can email League staff at cclc@ccleague.org to verify which email is associated with your account.

What's my password?

Your password remains the same as before.

I don't know my password. How do I change it?

You can reset your password here www.ccleague.org/user/password. You will receive an email prompting you to reset it.

Be sure to check your junk mail as the email may automatically get sent there. And, keep your new password somewhere for safekeeping.

Why was my username updated?

To make logging-in easier, we've updated your username to match the email address on your account. At this time, you will be unable to change it.

My colleague didn't get an email, how do they know if they have an account?

If they didn't receive email with their username, they do not have a League account set up on our website. They can also verify if they have an account on our website by entering their email address on the [Reset My Password](#) page.

How do they create an account?

To create a new account, visit: www.ccleague.org/request-member-id. Please note a new account will need to be approved before it is live. This will take 1-2 business days. Please be patient.

Will they begin to receive League emails?

Yes! How exciting!

My profile information is wrong when I log into my League account. What do I do?

Oops! We're sorry about that. We are happy to fix it for you. You can email us at cclc@ccleague.org.

I have more questions. Who do I ask?

Email us at cclc@ccleague.org for further questions or assistance.