

2018 ASCCC Fall Plenary

Library Services Platform Project

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What IS is a Library Services Platform?

- Mission-critical software supporting library resource use:
 - Student side: search, check-outs, overdues, interlibrary loans, reserves, etc.
 - Staff side: patron records acquisitions, materials processing, licensing, electronic resource management, cataloging, inventory, analytics, interlibrary loans, reserves, etc.

What IS is a Library Services Platform?

- Cloud-based
- System updates vendor managed
- Shared “Network Zone”
- Established pathways for physical and electronic resource sharing
- Shared analytics
- Integrated system supporting work of library staff AND student use
- Designed with electronic resources in mind

Library Services Platform Project

What is it?

- A CCCCO/CCCTC project to implement a single cloud-based Library Services Platform (LSP) to replace the various integrated library systems now in use in any of the 114 libraries which choose to participate.
- The CCCCO and the CCCTC have partnered with the Council of Chief Librarians (CCL) to form the LSP Task Force and project team, develop the project work-plan, complete the procurement process, engage with the vendor and provide project governance.

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Tell Me More

- After a lengthy review process, the Ex Libris Alma and Primo products were selected to serve as the systemwide LSP.
- The project team, CCL, vanguard schools and other stakeholders are now working with Ex Libris to assure a successful implementation across the system.
- A single implementation for all participating libraries will begin in January 2019 with all participants going live on the system between December 2019 and January 2020.



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Money Matters

- The implementation fee and the 2020-21 subscription costs will be funded by the LSP project for all participating institutions.
- A request for ongoing funding for an additional five years was approved by the Board of Governors on September 17, 2018.
- If awarded, funding would include the ongoing Alma/Primo subscriptions, the possible addition of additional library software and subscriptions, as well as ongoing project management, administration and library systems expertise at the program level.

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Benefits

The Product:

- Modern Architecture and Design
- Enhanced Discovery
- Integrated Workflow
- Improved Maintenance
- Robust Analytics
- Better User Experience

The Systemwide Program:

- Collaboration with other CCC libraries
- Potential for resource sharing
- Support staff at the system-level
- Equitable experience for all students and adjunct faculty

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Participation

- 107 colleges have committed to the statewide implementation beginning in January 2019.
- **What? Did you really mean to say 107? That's unheard of!**

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Work Groups

- ASCCC approved statewide faculty workgroups will recommend policies and best-practices to the LSP Governance Committee, as well as serve as representatives of the various specialized areas.

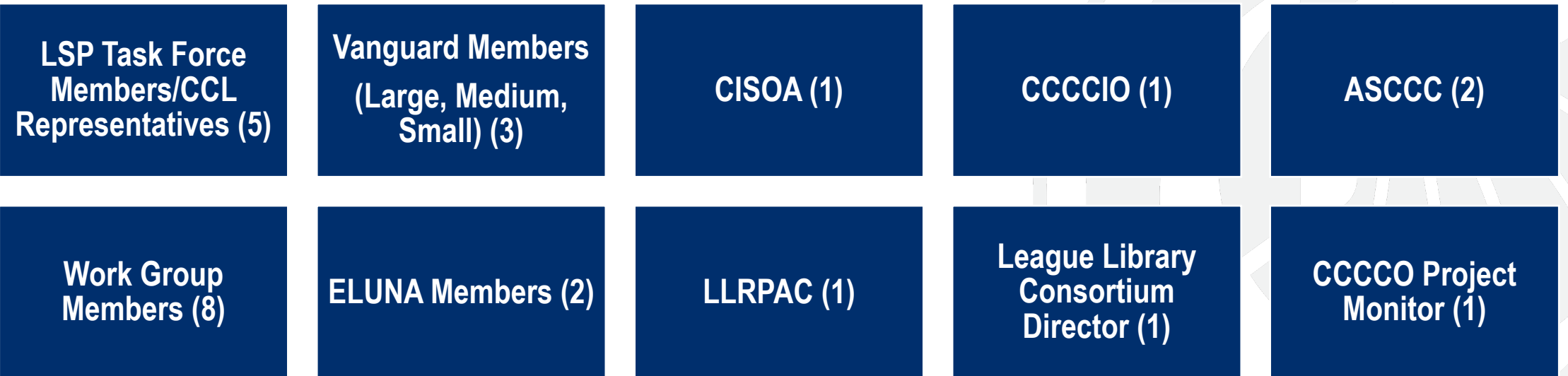
• Current work groups are:

Acquisitions/Electronic Resource Mgmt.	Discovery and User Experience
Analytics	Instruction
Cataloging	Professional Development
Circulation	Systems



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Governance



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Vanguard Phase

11 colleges are currently participating in a pre-implementation phase of the project, lasting approximately four months.

During this phase the participating colleges will go through the major steps of implementation, including training, data migration, network zone building, system configuration and initial workflow planning.

The lessons learned from this phase will influence decisions to be made on collaborative workflows, new policies, new services, etc. that may be facilitated by the LSP.



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Project Timeline

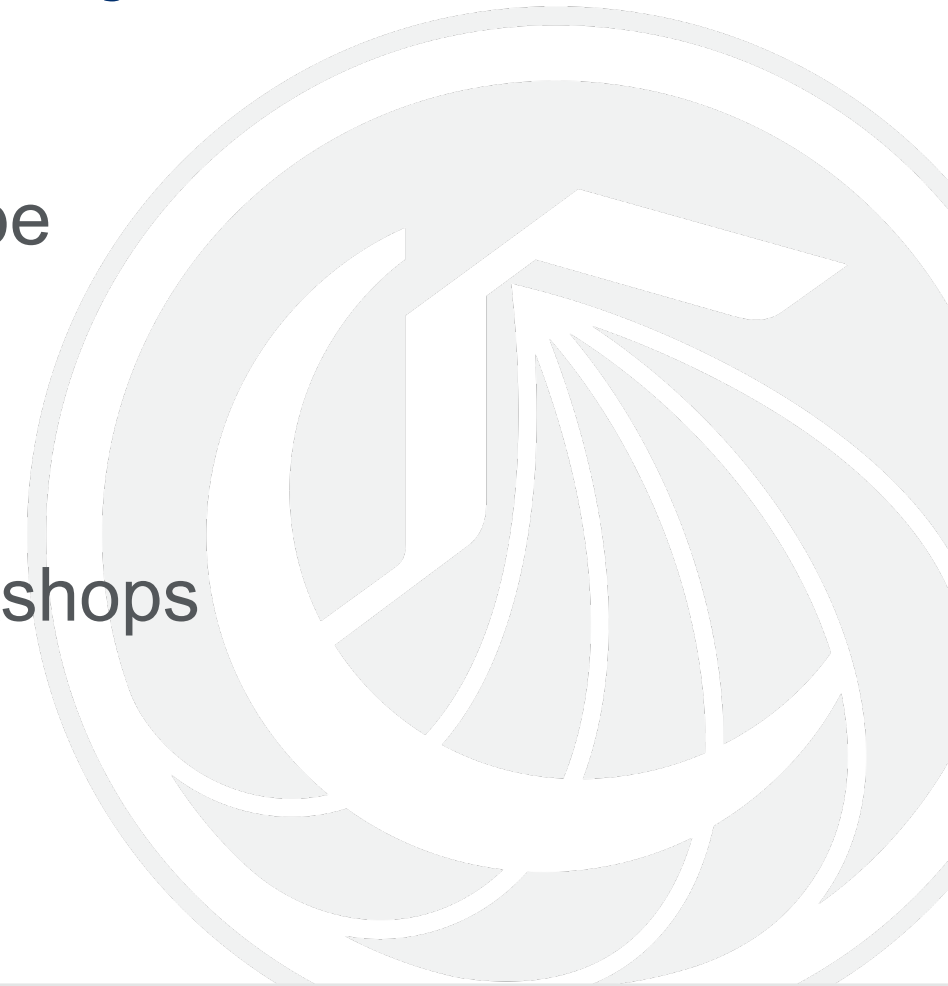
Late January 2019	Implementation Kick-off
March-April 2019	Test loads delivered Sandboxes available
April –October 2019	Data review and integrations
October 2019	Provision local SFTP servers for test loads Authentication forms complete 3 rd party integrations completed
November 2019	Product experts certified
December 2019-January 2020	Product Go-Live
January – February 2020	Configuration refinements/review
March 2020	Switch to standard support

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Project Resources

Beginning in late January 2019, there will be

- Weekly training webinars
- Weekly project meetings
- Specialized webinars for IT
- Northern and Southern in-person workshops
- Regional collaboration opportunities
- Ongoing professional development
- Systemwide support specialists



The Path We're On:

- Collaboration
 - Work groups, governance structure
 - System-wide representation
 - Professional learning
 - Analytics
 - Instructional design
 - Information Literacy
- Resource Sharing
- Moving toward Equity



Moving Toward Equity

- Discovery tool
- Resource Sharing
- More Work to be Done:
Database expenditures by college:
 - Mean per FTES: \$18.74
 - Mean, Ten Highest per FTES: \$38.75
 - Mean, Ten Lowest per FTES: \$7.91



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Q&A

More questions?

Contact:

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